HEDIS® Quick Reference for Well-Child Visits

Importance of Child and Adolescent Well-Care Visits



Who is eligible?

All children, adolescents, and young adults who are in their respective age range.

Why it matters?

Assessing physical, emotional and social development is important at every stage of life, particularly with children and adolescents. Well-care visits provide an opportunity for providers to influence health and development and they are a critical opportunity for screening and counseling. Who is eligible? All children, adolescents, and young adults who are in their respective age range. Why it matters? Assessing physical, emotional and social development is important at every stage of life, particularly with children and adolescents. Well-care visits provide an opportunity for providers to influence health and development and they are a critical opportunity for screening and counseling.¹

Measurement Tips:

- · Visits must be with a PCP.
- There must be at least two weeks between each well-child visit.
- Telehealth well-care visits will continue to be eligible for compliance through the end of MY24.

Best Practices:

- Provide reminder calls or texts before appointments and after missed appointment to reschedule.
- Ensure members are aware of available resources to overcome barriers such as transportation assistance, which can be arranged through Texas Children's Health Plan by calling 346-232-4130 or 888-401-0170.
- Ensure members are aware of incentives such as the Well-Child Checkups Reward. For more information click here.
- Schedule the next visit at the end of each appointment and allow members to schedule multiple appointments to ensure the availability of convenient appointment times.
- Consider extending office hours into the evening, early morning or weekends and explore/ evaluate methods to ensure parents/guardians are aware of available hours.
- Educate expecting parents on the well-child appointment schedule prior to delivery.
- For members who are off-track, schedule a catch-up well-child visit appointment for each required evaluation.
- Utilize <u>Texas Health Steps</u> resources such as the <u>Interactive Anticipatory Guidance Provider</u> Guide.
- Take advantage of a sick visit by administering a Well-Child visit as this might be the only time
 you see this member during the measurement year.

How can a provider turn a sick visit into a well visit?

- Sick visits, weight checks, and physicals do not in of themselves count towards the measure; however, these encounters present an opportunity to complete well-child visits.
- Claims can be submitted for both a sick visit and a preventative well-child visit for the same date of service, simply add modifier 25 to the claim.*

The following federal and state mandated components must be documented in the client's medical record for the checkup to be considered complete:

- Comprehensive health and developmental history, including physical and mental health development
- Comprehensive unclothed physical examination
- Immunizations appropriate for age and health history
- Laboratory test appropriate to age and risk, including lead toxicity at specific federally-mandated ages
- Health education including anticipatory guidance
- Dental referral

The client's medical record must include documentation to support the rationale a component was not completed, and a plan to complete the component(s) if not due to parent or caregiver concern or reasons of conscience, including religious beliefs.²

Please refer to TEXAS MEDICAID PROVIDER PROCEDURES MANUAL: VOL. 2 for additional information.

Please note the following coding reminders/clarifications:

- *Modifiers 25 must be billed in the first modifier position with the applicable evaluation and management (E/M) code for the allowed sick visit.
 When Modifier 25 is not billed in the first position, the sick visit will be denied.
- Appropriate diagnosis codes must be billed for the respective well-child visit and sick visit.

Examples of Proper Coding

E/M Description and age range	Well-child Visit Diagnosis Code (in the Primary Position)	Well-child Visit E/M Code	Allowable Sick Visits with Modifier 25 (when billing with a Well-child Visit)
New Patient 3-4 years	Z00.121	99382	99202-25
Established Patient 3-4 years	Z00.121	99392	99212-25
Established Patient 12-17 years	Z00.129	99394	99213-25

NOTE: Proper medical record documentation is required to support the CPT codes and the E/M codes billed. This documentation should be able to be split into two separate notes supporting both E/M services billed for the visit.

Well-Child Visits in the First 30 Months of Life (W30) (replaces W15, now also includes ages 15 to 30 months)

- 1. Assesses children who turned 15 months old during the measurement year and who had at least 6 well-child visits with a PCP during their first 15 months of life.
- 2. Assesses children who turned 30 months old during the measurement year and who had at least 2 well-child visits with a PCP between 15 and 30 months of life.

Age range	CPT codes (new patients)	CPT codes (established patients)	ICD-10 diagnosis codes
0-7 days	99381	99391	Z00.110
8-28 days	99381	99391	Z00.111
29-364 days	99381	99391	Z00.121*, Z00.129†
12-30 months	99382	99392	Z00.121*, Z00.129†

^{*} With abnormal findings. † Without abnormal findings.

Child and Adolescent Well-Care Visits (WCV) (replaces AWC and W34, now also includes ages 7-11)

Assesses children, adolescents, and young adults 3-21 years of age who had at least one comprehensive well-care visit with a primary care practitioner or an OB/GYN practitioner during the measurement year.

Age range	CPT codes (new patients)	CPT codes (established patients)	ICD-10 diagnosis codes
3-4 years	99382	99392	Z00.121*, Z00.129†
5-11 years	99383	99393	Z00.121*, Z00.129†
12-17 years	99384	99394	Z00.121*, Z00.129†
18-21 years	99385	99395	Z00.121*, Z00.129†

^{*} With abnormal findings. † Without abnormal findings.

NOTE: Both CPT and appropriate ICD-10 codes must be present for claim to be paid. Claims should be billed using the child's Medicaid number. TCHP uses Inovalon, a HEDIS certified software, to calculate HEDIS rates and includes historic claims from State TMHP files.

[&]quot;Child and Adolescent Well-Care Visits." NCQA, 23 Jan. 2023, www.ncqa.org/hedis/measures/child-and-adolescent-well-care-visits/

² "Texas Medicaid Provider Procedures Manual." The Texas Medicaid & Healthcare Partnership (TMHP). (2023, August). https://www.tmhp.com/sites/default/files/file-library/resources/provider-manuals/tmppm/pdf-chapters/2023/2023-08-august/2_04_Childrens_Services.pdf